

Scratchpad survey 2009

Interview script with questions as used by interviewer*

- 1 How did you first hear about the Scratchpads?
- 2 Why did you register for a site?
- 3 When was the last time you logged in?
- 4 Are you planning to continue to use Scratchpads in the future?
- 5 How many Scratchpads do you have?
- 6 How would you describe your contributions to your site(s)? If you have more sites refer to the collective of contributions.
- 7 Do you contribute to other people's Scratchpads?
- 8 Can you confirm on what taxonomic group(s)/subject(s) your site(s) are?
- 9 How (to do what) are you using your Scratchpad(s)? Please specify for each Scratchpad separately.
- 10 Next to your own participation how many other active members have subscribed to your site(s)?
- 11 Did the respondent answer for one of the Scratchpads that it has "one or more members" ($1 \geq$)?
How many of the active members of your Scratchpad site did you know before your Scratchpad collaboration? If you have more than one site please give an approximate number for the total number of sites.
In the previous question you mentioned you knew [X] number of your site members before your Scratchpad collaboration. Here we would like get a global idea on the level you were acquainted with each other the moment you started your Scratchpad collaborate
- 12 How would you describe your responsibilities in your Scratchpad community? If you have more than one site please refer to the site with the highest number of members (if sites have equal number of members discuss the site you work most on)
- 13 Is there a specific reason(s) that your Scratchpad(s) is/are a community-of-one? if you have more than one community-of-one site refer in your answer to the collective of your sites.
- 14 What do you perceive as the main benefits of the Scratchpads to your work? If you have more than one site describe the overall benefits of the collective of your site
- 15 Are your Scratchpads achieving the goals you have set? If you have more than one site please refer to the collective of your sites.
- 16 Can you tell us what prevents you from achieving these goals? If you have more than one site try to describe the most important barriers that you encounter for the collective of your sites.
- 17 Do you publish your work in progress on your scratchpad(s)? if so what is the level of openness? You did/did not/intend to do in the future/ publish your work in progress. Can you tell us: why so?
- 18 What are the benefits to your work? - or why not? What are the disadvantages to you? - Or why do you intend to do so in the future?
- 19 Has there been a spin off (s) related to/triggered by your Scratchpad site? If you have more than one site refer to the collective of your sites.
- 20 What is the target audience(s) of your site(s)? If you have more than one site respond for the collective of your sites.
Are you satisfied with the impact of your site(s)? In other words: do you reach your target audience? If you have more than one site please describe the impact for the collective of your sites.
- 21 Do you agree with the statement: "The Scratchpads as they are designed today will need further improvement to fulfil my research needs".
- 22 Can you tell us what has to change or added to the Scratchpads design in order to (better) fulfil your needs?
- 23 Have you used any of the help and feedback options (e.g. The Scratchpad forum, the blog, viewed any of the help videos), or had direct contact with the developers?
- 24
- 25
- 26

- 27 Are you satisfied with the feedback options for the Scratchpads and responsiveness of the developers?
- 28 Are you using Virtual Research tools (other than Scratchpads)? (e.g. Blogs, forums, other web based software, no -email) as part of your research work?
- 29 What virtual research tool(s) are you using?
- 30 How often do you use the tools that you mentioned?
- 31 With how many people do you interact for your work using the tools that you mentioned? Please give an approximate number.
- 32 What is the context of these collaborations?
- 33 Question deleted
- 34 Is there support in your institution for the use of virtual research tools? At what level?
- 35 What is the main way you communicate your research?
- 36 Have the tools that you use changed the way you worked with others? Compare this with how you worked before the rise of the Web. Is there a difference? What is your opinion of this change?
- 37 Which of the following reflect the ways in which you do your research?

Question 38- 55 for Scratchpad quitters similar to above questions on virtual research tools

- 38 After signing up you decided not to use the Scratchpads (anymore), why not? What turned out NOT to be as you thought it would be? Did you encounter specific barriers when using Scratchpads? If so how would you describe these barriers?
- 39 Are you using virtual research tools other than Scratchpads? (e.g. Blogs, forums, other web based software) as part of your research work?
- 40 What virtual research tool(s) are you using?
- 41 How often do you use the tools that you mentioned?
- 42 With how many people do you interact using the tools that you mentioned? Can you give an approximate number?
- 43 What is the context of these collaborations?
- 44 How many of the people you interact with by using the virtual tools did you know before your virtual collaboration?
- 45 In the previous question you mentioned you knew [X] number of your site members before your virtual collaboration. Here we would like get a global idea on the level you were acquainted with each other the moment you started your virtual collaboration.
- 46 What do you perceive as the main benefit(s) of the virtual research tools to your work? If you use more than one tool describe the overall benefits.
- 47 Are the tools you use achieve the goals you have set for your work?
- 48 Can you tell us what prevents you from achieving these goals? If you are using more than one tool describe the most important barriers that you encounter for the collective of your sites.
- 49 Do you publish your work in progress by using virtual research tools? If so what is the level of openness?
- 50 You did/did not/intend to do in the future/ publish your work in progress. Can you tell us: why so? What are the benefits to your work? Or why not? What are the disadvantages to you? Why do you intend to do so in the future? What b
- 51 Have the tools that you use changed the way you worked (with others)? Compare this with how you worked before the rise of the Web. Is there a difference? What is your opinion of this change?
- 52 What is the main way you communicate your research?
- 53 Is there support in your institution for the use of virtual research tools? At what level?
- 54 Which of the following reflect the ways in which you do your research?
- 55 Are there tools you would like to see changed or developed, if so, what kind and to do what?
- 56 You say you're not using any virtual research tool. But could you tell us: A) how do you communicate your research (what tools do you use) ? B) how do you collaborate (what tools do you use) ? C) and how do you organise your data (what tools do you u
- 57 Can you confirm your name?

- 58 Can you confirm the institution and country where you are primary based?
- 59 Can you confirm your email address?
- 60 What is your age?
- 61 gender respondent
- 62 What is your position?
- 63 What is your specialization, on what taxonomic group/ scientific subject do you primarily work on?
- 64 How many people worldwide are working on the same taxonomic group/subject as you? [also incl. Non-professionals that publishing at academic level]
- 65 Is there something you would like to say or ask us? Or is there something we didn't cover in the interview and you would like to discuss?
-
-

* The interviewer followed different "routes" through the script. Depending on the user category respondents were diverted to a sub-set of the questions.

For questions contact:

Vince Smith

Natural History Museum
vince [at] vsmith.info

Daphne Duin

Museum National d'Histoire Naturelle
duin [at] mnhn.fr